



## Transceivers LED Color Quick Troubleshooting Guide

**No or intermittent ECG/Resp  
or leads off**

### Service light

- Contact Biomed
- Contact LifeSync (866-324-3888)

### PT

#### Power off / No Lights

- Check LeadWear blue clip is properly connected to PT and free of damage
- Check battery is charged and latched

### MT

#### Power off / No Lights

- Press power button to ensure MT is "ON"
- Check MT is connected to power supply and plugged to AC power

### MT

#### Battery Not Charging

- Remove battery for 5 seconds and reinsert into MT

### PT / MT

#### No communication/sync

#### Transmitting/Receiving ECG indicator yellow

- Resynchronize PT and MT
- Ensure MT set for correct Bedside/Cart mode
- Ensure both PT and MT within 30' feet range

### PT / MT

#### Lead off or intermittent ECG Lead off indicator yellow

- Check patient leads and electrodes
- Check LeadWear clips are properly connected to PT and free of damage

**If issues not resolved by steps above, replace PT or MT as necessary – contact Biomedical Engineering or LifeSync®**

## Transceivers LED Color Quick Troubleshooting Guide

**PT/MT Lights all green**

**No or intermittent ECG/Resp  
or leads off**

### PT / MT

- Check trunk cable and lead wire connection to the MT and ECG monitor
- Ensure MT set for correct 5 or 12 ECG mode
- Verify ECG monitor operating properly

**ECG artifact/noise**

### PT / MT

- Check electrodes replace if necessary
- Ensure skin properly prepped
- Ensure LeadWear not damaged or stretched

**No or intermittent Resp**

### PT / MT

- Check electrodes placement RA/LL
- Check electrodes replace if necessary
- Ensure skin prepped properly

**If issues not resolved by steps above, replace PT or MT as necessary – contact Biomedical Engineering or LifeSync®**

MT – Monitor Transceiver  
PT – Patient Transceiver

For further information refer to the LifeSync® 2.1 System User's Manual.



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